



4 STAR AIRLINE  




BEST AIRLINE STAFF SERVICE  
IN AFRICA 2013



BEST AIRLINE STAFF SERVICE  
IN AFRICA 2016



BEST AIRLINE IN AFRICA 2017

## Ethiopian Airlines Group is Voted ‘Best Airline in Africa’ for 3<sup>rd</sup> Consecutive Year at Skytrax 2019 World Airlines Awards

Addis Ababa, 19 June 2019

Ethiopian Airlines Group, the largest Aviation Group in Africa and SKYTRAX certified Four Star Global Airline, is pleased to announce that it has been honored as the ‘Best Airline in Africa’ for the third consecutive year at the Skytrax 2019 World Airlines Awards held in Paris on 18 June, 2019. Additionally, Ethiopian has won ‘Best Business Class in Africa’ and ‘Best Economy Class in Africa’ at the award ceremony.



# PRESS RELEASE

Ethiopian 

A STAR ALLIANCE MEMBER 



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Regarding the awards, Mr. Tewelde GebreMariam, Group CEO of Ethiopian Airlines remarked, *“We are glad to have been named the ‘Best Airline in Africa’, ‘Best Business Class in Africa’ and ‘Best Economy Class in Africa’ which are determined based on the votes of travelers. I would like to sincerely thank first and foremost our global customers for the strong and consistent vote of confidence. Thanks to the entire colleagues at Ethiopian, who always make extraordinary efforts to delight their customers. We have grown to more than 120 destinations worldwide with 115 ultra-modern fleet, offering excellent connectivity with one of the best travel experiences that helped us become the best airline in Africa and one of the frontrunners in the world.*

*As a customer focused and market driven airline, we always strive to meet and exceed customers’ expectations through our signature service and world-class products.”*

Skytrax is the most prestigious global air transport rating organization that conducts the world’s largest annual airline passenger satisfaction survey where customers make their own personal choices as to which airline they consider to be the best.

Ethiopian Airlines is a multi-award winning airline and has previously received SKYTRAX World Airline Award for Best Airline Staff in Africa, two times and ‘Best Airline in Africa’, ‘Best Business Class in Africa’ and ‘Best Economy Class in Africa’ 2018.

While much has evolved in the industry, Ethiopian has stood the test of time and achieved most of its overarching goals, going halfway through its projected 15 year plan, Vision 2025. Ethiopian is now expanding its footprint to underserved global destinations and is serving global travelers with its signature Africa’s flavored Ethiopian hospitality onboard and in the air. True to form, the airline has also continued pushing the frontiers of aviation technology with the 21st century new generation fleet.

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## About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seventy plus years of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success.

Ethiopian commands the lion's share of the Pan-African passenger and cargo network operating the youngest and most modern fleet to more than 120 international passenger and cargo destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787-8, Boeing 787-9, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of five years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft. Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with Six business centers: Ethiopian International Services; Ethiopian Cargo & Logistics Services; Ethiopian MRO Services; Ethiopian Aviation Academy; Ethiopian ADD Hub Ground Services and Ethiopian Airports Services. Ethiopian is a multi-award winning airline registering an average growth of 25% in the past seven years.

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